

Headline	Council teams up with MACC and Sirim		
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Council teams up with MACC and Sirim

AIM: Shah Alam City Council to learn from MACC and Sirim about anti-corruption methods and total quality management

SHAH Alam City Council (MBSA) is collaborating with Malaysian Anti-Corruption Commission (MACC) and Sirim Bhd to fight corruption and obtain Sirim Total Quality Management (TQM) accreditation by November.

Mayor Datuk Mohd Jaafar Mohd Atan signed a memorandum of understanding (MoU) with Sirim and MACC at the Excellent Service 2011 Award Ceremony at Wisma MBSA auditorium recently.

The MoU signing and exchange of documents was witnessed by Selangor state secretary Datuk Mohammed Khusrin Munawi.

With the collaboration, MACC will provide its expertise in detection, consultation, information flow and training for MBSA employees to combat crime.

Sirim will embark on Total Quality Fast Track Model programmes to prepare MBSA employees for the TQM accreditation.

MBSA also received Malaysia Productivity Corporation (MPC) QE-5S Practices certification from MPC general manager Sharifah Normah Syed Omar.

Khusrin said with globalisation, the local council needs to step up its effort to ensure excellence as it is dealing with taxpayers.

“Residents are expecting quality and swift service. It is crucial to provide prompt response,” he said.

He urged MBSA employees to be knowledgeable, have integrity, work efficiently and be courteous.

“Quality human capital is needed to sustain a reputable organisation. There is no stop to the excellence pursuit,” he said.

This year, 100 employees received the Excellent Service awards. Seven workers got Loyal Service awards for their 30 year of service, while three received the Mayor’s Special Award.

Excellent Service award recipients received a certificate, RM1,000 and Bank Simpanan Nasional premium savings certificate worth RM400. They would also be given priority to attend courses, seminars and for nominations of Federal and state awards.

Loyal Service award recipients received RM5,000 and a certificate.

The recipients of Mayor’s Special

Award received a certificate, RM3,000 and a plaque.

Jaafar hopes that the awards will be an inspiration for employees to give their best. He was among the recipients of the Loyal Service award. Jaafar has been serving the government since April 1, 1980.

“I hope all employees will be dedicated and maintain their professionalism towards MBSA’s direction for excellence,” he said.

Jaafar said MBSA is committed to solving domestic waste problem in a day, and to settle both street and traffic lights problem within three days.

He also hopes for stakeholders’ co-operation for the “Zon Bersih” campaign, citing examples in Section 10 and Section 11.

During the ceremony, MBSA also handed certificates to new MBSA landscape permanent advisers, who are made up of members from The Institute of Landscape Architects Malaysia, Forest Research Institute Malaysia, Universiti Putra Malaysia, Zoo Negara, Kelab Anggerik Shah Alam, and Trees For Life.

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Shah Alam City Council employees are all smiles after receiving their **Excellent Service awards**. Pic by Osman Adnan